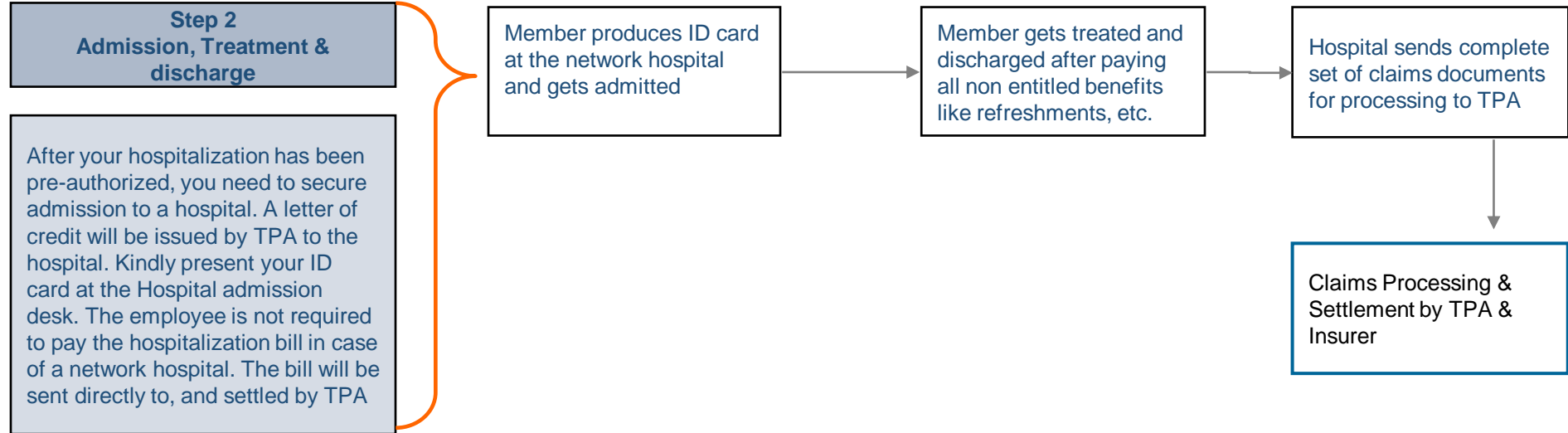
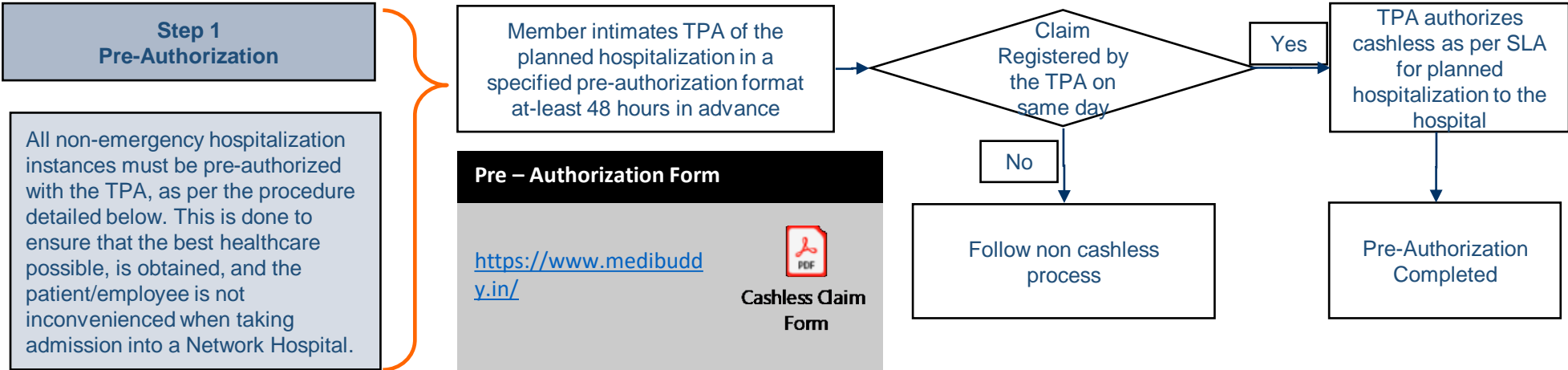


2. A. Planned Hospitalization (Cashless)



2. A. Procedure For Cashless In a Network Hospital

- Send the Admission request note to Insurance Company/TPA.(Request note available on admission counter of network hospital)
- Planned Admissions : Intimation to TPA within 24 Hours Prior to the Date of Admission.
- On receipt of the above form, on duty doctor will verify your coverage vis-à-vis your insurance policy and if covered, a Authorisation Letter (AL) will be sent to your hospital and copy to you if you so desire.
- In case of incomplete information on the request note, additional information might be called for.
- TAT for the First Response is 3-4 Hours from the Receipt of the Documents.
- The denial of authorisation for cashless access does not mean denial of treatment and does not in any way prevent you from seeking necessary medical attention or hospitalization.